

Printable Ticket Version

batch 6 of products

Ticket ID: 105840

Department: bioGET Support

Creation Date: 16/09/2017 12:19

Last Reply: 02/10/2017 09:16

Status: Answered

Priority: Medium

jade johnson @ 16/09/2017 12:19

Hi jade johnson,

As you already saw, we sent you the payment. Today we have a combo of products. Please add all products to 1 single order, dont send them separate.

1 - Please go to Amazon and search for the following keyword: "waist trimmer". Scroll down till you find the product as show in the image: <https://www.screencast.com/t/kEk0Vxg5SLSC> (<https://www.screencast.com/t/kEk0Vxg5SLSC>)

Should be 11.45

2 -

Please copy/paste the link below and add the "Electric Pepper Grinder with Led Light | Premium design packaging suitable for gifts | Complimentary 2 Stainless Steel Spice Jars." to your cart

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1 - https://www.amazon.com/s/ref=nb_sb_noss_2?url=search-alias&field-keywords=pepper+grinder&field-brand=HANSEN
(https://www.amazon.com/s/ref=nb_sb_noss_2?url=search-alias&field-keywords=pepper+grinder&field-brand=HANSEN)

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Should be 26.99

Once you order them, just please post a screenshot of the order here, and once you receive the product, please post a positive review and send us the link of the review here in the ticket.

After the review is checked, we will consider this phase complete and we will be sending you more cash for more products!

Have a great day!

The bioGET Leader

jade johnson @ 17/09/2017 22:41

I received a statement that says papal takes a 2.00 fee whenever I receive a transaction from your company, I don't mind paying the two dollars, I just wanted to let you guys know that the total Amazon amount is not equal to the amount that was sent.

bioGET Leader @ 18/09/2017 06:59

how much is missing? I already send 1.5 \$ extra to cover the fee. is it something like 50 cents extra or w/e ?

bioGET Leader @ 19/09/2017 21:45

hello? can you let me know how much over the extra i sent is missing so i can send the rest and proceed with the order?

bioGET Leader @ 23/09/2017 09:45

Hi jade,

We have sent you the cash for the first order a few days ago but you haven't ordered the products. Can you please give us any news about the order?
It would be really amazing if we can get the orders going within 2-3 days of sending you the

cash, because the sooner we get a batch completed, the sooner we can send you cooler things!

If you don't want to participate in the program anymore, feel free to issue a refund, no hard feelings :)

Thanks for your understanding,
bioGET Leader

bioGET Leader @ 27/09/2017 13:17

Hi jade,

We have tried to establish contact several times, so we're taking this as you don't want to participate in the program. Not sure why you're not refunding the cash we sent you but we will place a PayPal dispute for it.

It's just common sense that if you don't want to participate in the program, you refund the cash that was sent to you, no hard feelings.

Thought we could build a nice and trust-based relationship where we both benefit. Guess that's not the case.

We hope to solve this matter amicably, and you're free either to refund the cash on your own, or you can even go ahead and order the products as per the instructions I have sent a couple days ago.

Best regards
bioGET Leader

bioGET Leader @ 02/10/2017 09:16

Hi jade,

We have tried to contact you so many times that we can only conclude that you just took the money and you're somehow thinking you can keep it without doing the little things we

asked in return.

Our project relies heavily on trust and so far we have shown our existing users that we're the real deal. It doesn't make sense for any of our members to keep the cash because if one of our members gets blacklisted, they get to keep 40-50\$ sure, but they are denying themselves 300-500-1000\$ worth of products coming their way afterward.

We genuinely give away free stuff to people, however, if one of our members decides that his/her name is only worth 40-50\$, then their name will be put up on the wall of shame. Right now, our wall of shame is made up of a few scammers that decided to keep the money.

We really don't want to do that because it would mean that anyone googling your name would end up seeing all our attempts at communication and our genuine good will in trying to resolve this matter amicably, and they will see that we offered you an opportunity and you decided to step over dollars to save pennies (aka running away with 50\$ which is silly)

We still hope we can either get the relationship working - with the rocky start
or
End it amicably.

Either way, it's totally fine but it's up to you.

Best regards
bioGET Leader

PS: in case you want to see our current wall of shame: <https://www.bioget.com/wall-of-shame-scammers-untrustworthy-persons-list/> (<https://www.bioget.com/wall-of-shame-scammers-untrustworthy-persons-list/>)
If you want to join these guys, it's your call.